

Meet the employers – Retail

What general skills do young people need when starting their first job?

- Good levels of numeracy and literacy
- A good team player but can get on fine on their own as well
- Good customer focus
- Flexibility
- Reliability

What skills, qualifications and experience would a young person need to have on their CV to increase their chances of getting a job in your sector?

- Willingness
- Good at communicating with customers
- Fast and efficient
- Able to present yourself well

What should a young person in Brighton and Hove do to improve their chances of getting a job in your sector?

- Know what you are applying for and what other things the company does
- Keep an open mind
- Make the most of any opportunity
- Work placements / volunteering to get experience